



Shawnee County
Community Developmental Disabilities Organization
"Your resource for connecting our community"

KanCare General Information

IDD Waiver Program Manager

For Wait list questions or help with your offer letter.

For crisis and exception questions.

To receive additional information about the HCBS IDD Program, please contact: **(785)296-4983**

KanCare Clearinghouse

For questions about eligibility or status of application, annual renewals, and calculating or lowering client obligations.

Customer Service: (800)-792-4884

Mailing Address: PO Bos 3599, Topeka, Kansas 66601-9738

Fax: (800)498-1255 or (844)264-6285

Apply online: www.kancare.ks.gov/consumers/apply-for-kancare

Managed Care Organization

For questions about specific benefits and services, who can provide those services in your home, contact the MCO Care Coordinator.

Aetna: (855)221-5656, TTY:711

Sunflower: (877)644-4623, TTY: (888)282-6428

United Healthcare: (877)542-9238, TTY: 711

KanCare Ombudsman's Office

When other assistance is not working out, the KanCare Ombudsman's office,
Helps with resolving problems regarding services, coverage, access and rights.

(855)643-8180

KanCare.Ombudman@ks.gov