

**Shawnee County CDDO
Affiliate Meeting
June 11, 2018**

Present: Tim Gorton, SLI; Anita Mitts, SLI; Mary Ann Hughes, Sunflower Supports; Jon Gerdel, Life Patterns; Erin Sowers, S & L Ranch; Sara Dinkel, Dream Catchers; Stephanie Semple, TARC SD; Stacy Bleidissel, AIS; Shayla Bleidissel, AIS; Dolores Cummings, TARC SD; Shelby Fry, TARC; Olga Hennessey, TARC; Robert Smith, CDDO; Tracey Herman, TARC TCM; Mary Stafford, Exploring Life; Paula O'Brian, CDDO; Merilee Larson, Lifeworx; Frankie Holloway, EVF; Coleen Hernandez, CDDO; Billie Padilla, CDDO

CDDO Updates:

- ✓ The Affiliated Provider Meeting and TCM Meetings are being combined beginning in August. The meetings will be the first Thursday every other month from 3-5 pm in the Training Room at TARC. All providers are expected to send a representative to the meetings.
 - **Meeting dates: August 2; October 4 and December 6.**
- ✓ KDADS has been asking why when providers are open they are denying services.
- ✓ Providers were asked to fill out and return the attached questionnaire regarding capacity. Questions asked: What are local capacity issues? Serving specific individuals? Services you would like to do but cannot for what reason?
Discussion on questionnaire:
 - 1) Three most significant difficult reasons providing services:
 - a. Staffing, generating applicants, high turnover, people not showing up
 - b. Pay
 - c. Hiring – having to wait on paperwork
 - d. Transportation – public transportation expensive, most are living outside of transportation routes.
 - e. Mental Health Services – individuals refusing to go; timely visits at Valeo; coordination between primary doctor and Valeo; MH counselors refusing to work with individuals because of their history.
 - 2) Barriers serving additional individuals:
 - a. Training
 - b. Staffing
 - c. Accessible housing
 - 3) Circumstances appropriate to refuse services:
 - a. Medical needs
 - b. Not the best setting for the individual for example a small setting 1-1 ratio vs congregant setting.
- ✓ A suggestion was made that if a provider does not feel that they could serve the person they explain why.

- ✓ Individuals with mental health challenges has increased. Some individuals have gotten to the point where providers do not feel they can continue to serve the person and ask them to leave. The question then becomes where do they go?
 - 4) Concerns increasing capacity:
 - a) TCM – need to have caseload for them
 - a. Qualified individuals
 - b) SHC (agency-directed) – not enough applicants
 - a. Individuals not showing up when hired
 - b. Difficult finding the right fit
- ✓ Reminder: Outreach and Placement Referrals for KNI and Parsons go through the CDDO.
- ✓ The CDDO appreciates the notice from providers if individuals are thinking about changing services or transferring in from another county. Individuals are to be informed of choice and complete a Choice Form.
- ✓ TCM Wait list: 41
- ✓ PCSP Training – June 25th and 26th emailed June 1 to RSVP.
- ✓ There are several questions concerning the PCSP template.
- ✓ Goals – developing a goal and example was emailed 05.23.18.
 - Be sure goals come from the preferred lifestyle
 - Addendums are included
 - Show substantial progress
 - Goals are developed by a team
 - Decide how and who will be responsible for tracking
- ✓ Psychotropic Medications: Anxiety and Depression are should be tracked. For example, depression symptoms and anxiety attacks.
- ✓ MCO Audits – It has been reported by another CDDO area that MCOs have been requesting documentation. Fines have been issued for missing documentation, or being illegible. It was stated to make sure that you can show that attempt to contact has been made.
- ✓ BASIS Assessment – There has been issues with behavior tracking being transposed when it is being computer-generated.
- ✓ The FY19 KDADS CDDO Contract has been agreed upon to extend the current contract. Waiting for signed copy.
- ✓ State Aid – The CDDO anticipates an increase in Day and Residential reimbursements.
- ✓ State insurance – Exploring Life checked with the State regarding insurance benefits for employees and was told it would be \$600-700 per month for the employer per employee.
- ✓ Thank you to all that participated in the CDDO Satisfaction Survey. Your feedback is appreciated.

Next meeting is scheduled 3-5 pm on Thursday, Aug. 2